



Affordable CD-R Solutions

2001 Wells Road Suite D
Orange Park, FL 32244

TURN-AROUND TIME: 2-3 weeks for bulk orders (normally 12 – 14 days), or orders that require no printed materials (jackets etc.). 3 – 4 weeks for full packages (except during peak times). Please keep in mind that your job cannot begin until all artwork has been approved. Turn-around times also do not include the transit time from our door to yours. There are varying rush options. Please call for details.

DEPOSIT: We require a 100% deposit on all orders with the overage to be paid prior to delivery (no C.O.D's). No work will proceed on any order until the appropriate deposit has been received. We require final payment in full before shipping any product.

OVERS & UNDERS: Because of quality – control considerations, it is not always possible to produce the exact number of units ordered. Therefore, it is policy throughout the duplication industry to allow for up to a 5% overrun or under run, with your price adjusted accordingly (your final payment will only reflect the exact number of units delivered). This policy has no exceptions, and applies to all orders. Be sure you understand it before placing your order.

DEADLINES: Although we'll make every effort to meet your deadline, we are not liable for delays. Any shipping upgrades, etc. required to make your deadline are your responsibility. Our normal shipping method (in most cases) is by UPS GROUND. Deadlines will be met and guaranteed if rush fees are paid.

ARTWORK: All artwork revisions made after artwork has been approved will incur a service fee above and beyond the cost of materials.

Affordable CD-R will not be held liable for errors or omissions in the customer-provided masters and art files for film developing problems due to a file or font error once the proofing process is completed. We will not be responsible for sloppy proofing.

If an order is cancelled, the customer is responsible for any art charges or manufacturing charges incurred while in production. All materials submitted to *Affordable CD-R* remain the property of the customer, but are not automatically returned with your order. The customer will incur an extra shipping charge to return any production materials.

Affordable CD-R cannot be held responsible for materials damaged in the transit process. Please insure your package accordingly.

Proofing Requirements for 4-Color Process Printing Match Prints

Affordable CD-R Solutions. will not be held responsible for color matching on CD screen-printing or offset printing if a match proof is not ordered by our clients. All computerized proofs do not indicate true color. This means inkjet, laser or plotter printers. Match proofs are derived from the film where the true color will be shown. Our color matches are press sheets printed directly from our Heidelberg DI press. It's the equivalent of a match proof even though no film is output, because it is run directly from your art file to the specified embedded color densities. It is actually one final output of your project and takes a lot of prep work to produce. Therefore, if you request a color match proof, the following fees apply.

CD Face Match Proof = \$70.00

4/1..... 2, 4 or 6 Panel Press Sheet Proof = \$100.00

4/4..... 2, 4 or 6 Panel Press Sheet Proof = \$140.00

4/1..... 8 Panel or 8 page Booklet Press Sheet Proof = \$120.00

4/4..... 8 Panel or 8 page Booklet Press Sheet Proof = \$200.00

4/1..... 12 or 16 page Booklet Press Sheet Proof = \$200.00

4/4..... 12 or 16 page Booklet Press Sheet Proof = \$250.00

One FedEx priority overnight charge of \$15 per color match print set requested.

In most cases the final color output will satisfy the customer, but for those clients who are attempting to match a particular color (ie.. Company logo or additional printed materials not printed by Affordable CD-R Solutions) this step should be taken. Any color matching concerns relayed after a project is run without a match proof will not be considered for a reprint.

Please check one of the following statements:

I wish to receive a color matchprint _____

I wish to waive a color matchprint _____

*Affordable CD-R Solutions reserves the right to request a color match print on any particular job if the pressman deems it necessary. This is only in unique quality control situations and is intended to benefit the consumer.

Signature

Date

Affordable CD-R will communicate directly with the graphic designer, or other contact person, by e – mail or telephone.

Affordable CD-R accepts only PC Based files.
Please contact us for approved artwork formats.

Affordable CD-R cannot be held responsible for neglecting to place a UPC code into the customer's layout if there is no written request or indication of placement on art included with the customer's materials.

MISCELLANEOUS:

Your quote is valid for 30 days. All prices and policies are subject to change without notice.

We reserve the right to change prices, materials, and specifications without notice or obligation.

Do not send any data that has not been backed-up. *Affordable CD-R* cannot be held responsible for lost or damaged data.
Software piracy is a federal offense. We will not perform any illegal duplication.

Affordable CD-R will not be liable for any direct, indirect, special, incidental, reliance, or consequential damages however caused and regardless of character.

Affordable CD-R limits liability to re-do or refund (at our sole options) on the services performed, providing that the product is deemed defective by reason of workmanship or material. Reruns or refunds will only commensurate the quantity of goods returned to us. If there is a problem with your order, it is your responsibility to notify us immediately. No product is replaced, or credit given, more that thirty (30) days after the clients receipt of the product.

Affordable CD-R will not be held liable for audio duplication issues due to faulty or "cheap" CD-R masters. Please make sure your CD-R master is of the highest quality CD-R media.

I agree to the manufacturing terms listed above.

Customer Signature

Date